

Warranty

Warranty terms

1

If your product is arrived at damaged / Defective / incomplete or incorrect at the time of delivery, you are eligible for claim Smart-Living.com to return and replace the Product within 7 days upon receipt of the delivery.

2

The Product is not eligible for return in case "Change of Mind" or "No Longer Needed".

3

Smart-Living.com warrant our Product free from design and manufacturing defect for 18 months from the Date of Purchase. However, the Warranty does not cover damage which is made during usage.

4

For replacement arrangement, please provide the Purchase Receipt with the Product' s serial number which can be found at the bottom of the Product. Email the information and your Contact to: Admin@wiseliving.com.hk. Our Service Staff will contact you within 24 hours after receipt the email.